MiLyn LLC 7012 Cedar Avenue Lubbock, Texas 79404 806-281-9698 1-877-219-5616



TruProtect Ceiling Tile Warranty

TruProtect ceiling tiles are warranted against any defects in material or workmanship for 90 days after delivery. Installation must be according to the installation instructions provided. The paint used in covering TruProtect tiles is guaranteed for life of the tiles as long as the cleaning instructions are followed. All TruProtect products, including ceiling tiles, are guaranteed to perform and uphold all ASTM testing data listed on our TruProtect Data Sheet. If any questions about the warranty should arise, those questions should be directed to MiLyn LLC DBA TruProtect at the above address. Do not call the installer or sales representative as they are not authorized to speak for MiLyn LLC DBA TruProtect. All TruProtect products should have any raw edges retaped according to instructions provided the installer. This procedure makes sure all our products remain ASTM tested compliant. Failure to retape any raw cuts or edges voids any warranty stated or written.

Cleaning instructions for Ceiling Tiles

TruProtect ceiling tiles are covered with a lifetime warranted paint. This paint is a water based paint to help maintain the lowest VOC possible. For a dusty tile just wipe clean with a soft rag. For more persistent dirt a soft cloth or sponge soaked in mild soapy water solution will remove these areas. If a tile is damaged or marked in a permanent manner, then a water based paint applied over this area will make the tile return to their original condition. DO NOT USE ANY TYPE OF SOLVENT OR PAINT CLEANING PRODUCT TO CLEAN AS THIS IS LIKLEY TO REMOVE THE WATER BASED COVERING. USE OF SUCH WILL VOID ANY AND ALL WARRANTIES.